

# NHS Covid Pass Guide for Wales

Under the current Covid-19 rules and regulations in Wales, you are required to have a Covid pass to prove your vaccination status when entering cinemas, theatres, concert halls, nightclubs or similar venues, indoor no-seating events with more than 500 people, outdoor no-seating events with more than 4000 people and any event with more than 10,000 people (such as sporting events).

There are two Covid pass options for you to choose from, both of which will be outlined in this document.

To access the Covid pass webpage, click [here](#) or go to <https://covid-status.service.nhs.uk> and select 'Continue with NHS Login'.

You will then be prompted to enter your **NHS account details**.

If you don't have one, you can create one with your **email address** and **NHS number**.

**Get your NHS COVID Pass**

By accessing your NHS COVID Pass and clicking continue, you're also agreeing to the service's [terms of use](#) and [privacy policy](#).

**NHS** Continue with NHS login

**Enter your email address**

We will check if you have an NHS login. If not, you can set one up.

Email address

Continue

After entering your email address, you will be prompted to **enter a password** if you already have an account, or **create a new account** if you haven't got one already.

Simply follow the instructions on screen until you're prompted to '**check your mobile phone**'.

**We found your NHS login**

We found an NHS login linked to  
Continue to visit **NHS COVID Pass**.

[▶ Don't remember setting up an account?](#)

Continue

**Enter your password**

Enter your password to log in.

[▶ I don't remember my password](#)

Password  Show

[Forgotten password?](#)

Continue

Once you have entered your details, you will receive a **text message** with a **6-digit number**, so that the NHS can confirm your identity.

If you're using a personal device, you can select 'Remember this device and stop sending security codes', so that you **only have to do this once**.

**Check your mobile phone**

Enter the 6 digit security code we've sent to \*\*\*\*\*2567.

[▶ Not received your security code?](#)

Security code  
The code is 6 numbers

Remember this device and stop sending security codes.

[▶ What does remember this device mean?](#)

[▶ I do not have access to my mobile phone](#)

Continue

Once you've been able to **confirm your account** with the **6-digit code**, you will be taken to a page that will allow you to access your **domestic pass** which is valid for **2 days**, or a **travelling abroad pass** which is valid for **a month**. Please note, the latter of these two options can take up to **7 days** to be processed.

**Get your NHS COVID Pass**

Use this service to view and share proof of your COVID-19 status.

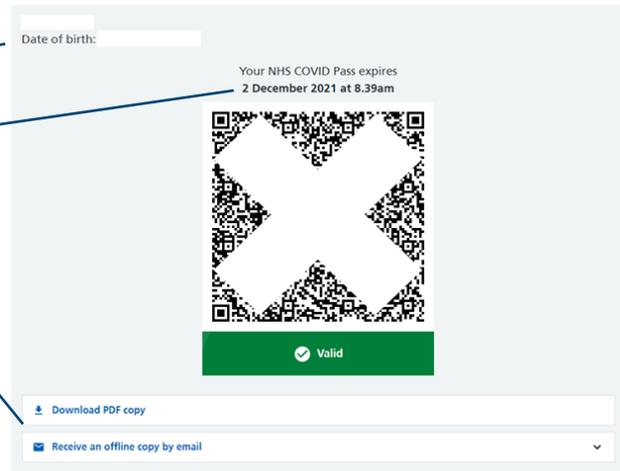
[Domestic](#)

You may need to show your NHS COVID Pass at places that have chosen to use the service.

**Travelling abroad?**  
If travelling abroad, you may need to provide additional identity information before sharing your NHS COVID Pass. This process can take up to 7 days. [Verify your identity now.](#)

Selecting '**Domestic**' will take you to this page. At the top will be your **name** and **date of birth**.

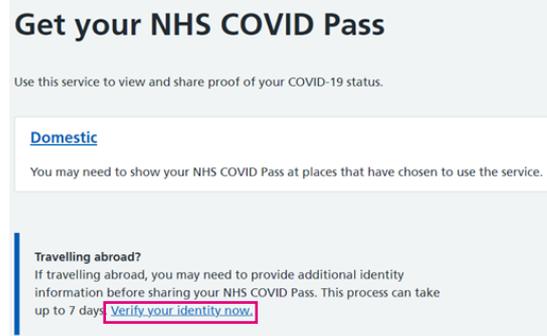
You will see the **date** your QR code is valid until, the QR code itself (please note, there will not be a large X across yours), a **validity status**, and options to either **download a PDF copy** or **receive an offline copy by email**. These are great options if you don't want to log into the Covid pass site every time you need to enter an appropriate venue. For iPhone users, it is recommended that you use the email option.



When **entering a venue** that requires your Covid pass, there will be a member of staff at the door who will need to **scan the QR code** with a mobile device. Ensure that the QR code is **fully visible** on your screen, and that your **screen brightness is turned up**.

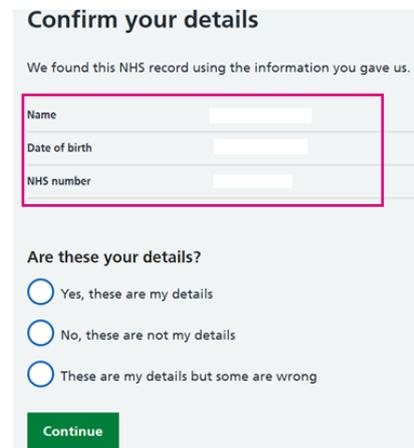
To access the **travelling abroad pass**, you will need to **enter a few more details** to **confirm your identity**.

This will include **uploading a photo** of one of your forms of identification, but don't worry! **The NHS site is incredibly safe**, and the image will not be shared with anyone.



Your information will appear in the section that we've highlighted.

If your details are all **correct**, select '**Yes, these are my details**' and then '**continue**'.



You will be taken to this page, where you can see the **options** for which forms of identification you can use to **prove your identity**.



Click through to the next page and **select the ID** you wish to use from the list. It is recommended that you use either a **passport** or a **driving license** for speed and ease of use.

Once you've selected which form of ID you wish to use, select **continue**. You will then be taken to a screen from which you'll be asked to **upload the photo you've taken**.

Step 1 of 2

### Send a photo of your I.D.

Choose the I.D. you want to use

- Passport
- UK driving licence (full or provisional)
- European driving licence (full)  
You will need to send 2 photos - 1 of the front and 1 of the back
- European national identity card  
You will need to send 2 photos - 1 of the front and 1 of the back

**Continue**

[How to prove who you are without sending a photo of your I.D.](#)

As you can see, there are a **set of instructions** that you **must adhere to** when taking the photo.

It is essential that you **follow these** so your pass can be approved **quickly and easily**. To confirm that you have done so, you will then be asked two follow up questions:

1. Can you see all 4 edges of the passport page that has your name on it?
2. Have you covered up any part of the passport page that has your name on it?

These questions are asked to ensure that the image you send is **fully viewable** and that **any text/codes are legible**.

### Upload a photo of your Passport

We need a clear photo of the page in your passport that has your name and face on it.

Make sure:

- your photo is of the whole page
- you can see all words, numbers and codes
- there is no reflection or shine from a bright light
- the text is not blurred

**Choose a file**

Question 1

Can you see all 4 edges of the passport page that has your name on it?

Yes  No

Question 2

Have you covered up any part of the passport page that has your name on it?

Yes  No

Once this upload process is complete, a screen will appear that will **prompt** you to complete a **video recording** to further confirm your identity securely. Pick the option that **best suits your capabilities**.

Once you've selected your option, you will receive **two notifications** like the one pictured here, granting the NHS site access to use your camera and microphone. They'll only be able to use it for this specific task and **will not have access** to either following your submission.

Step 2 of 2

### Record a short video

Next you need to record a video of your face while you tell us 4 numbers.

This is so we can check your face matches the face on your photo I.D.

How do you want to do this?

- Say the numbers
- Sign the numbers using British Sign Language
- Write the numbers down and show them

**Continue**

account.login.nhs.uk wants to ×

Use your camera

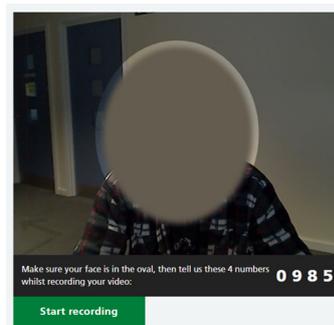
**Allow** **Block**

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Once you have selected **'Allow'** on both notifications, you will be taken to this screen. Ensure that **your face is within the oval frame** and that the **lighting in the room is good**.

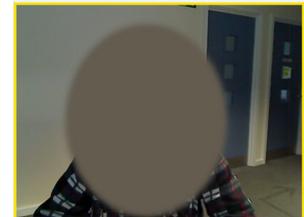
When you're happy with your microphone and camera positioning, press **'Start recording'** and **say the 4 numbers pictured loudly and clearly**. If you selected one of the **other** two options, **follow the on-screen instructions**.

Once you have **completed** your video, select **'Stop recording'**. Your video will be **uploaded**, and you'll be taken to a page where you can **review and confirm** the video is accurate and correct. A play button will appear in the centre of the video which will play when clicked.



#### Check your video

You need to watch the video before you can continue.



If you can see all of your face and the numbers 0 9 8 5 clearly, click continue.

Continue

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If you're happy that the video is **accurate and correct**, select **'Continue'**. This will take you to a page that will ask you to **submit all the information** you have provided.

Once the NHS has **completed the verification process**, they will send you an **email confirming** whether you have passed or failed the relevant checks. If you have **passed**, your **travel abroad pass** will be active and your **domestic pass** will be active for 1 month rather than 2 days.

#### Please submit your information

By clicking submit, you agree to send us your personal information, photo and video.

Your data will be stored securely. Read our [privacy notice](#) to find out what we'll do with your data.

Submit information

#### Thank you - we are checking your information

We will email you to tell you if your information passed our checks or not.

This can take up to 24 hours.

At busy times, it may take longer.

If you need medical help now go to [111.nhs.uk](https://www.nhs.uk) or call 111.